



## Wall Heath Dental Practice Privacy Notice

01384 292666

We are a Data Controller under the terms of the Data Protection Act 2018 and the requirements of the EU General Data Protection Regulation.

This **Privacy Notice** explains what Personal Data the practice holds, why we hold and process it, who we might share it with, and your rights and freedoms under the Law.

### Types of Personal Data

The practice holds personal data in the following categories:

1. Patient clinical and health data and correspondence.
2. Staff employment data.
3. Contractors' data.
4. If you complete a survey on our website your IP address is stored
5. CCTV video of outside areas of Wall Heath Dental Practice

### Why we process Personal Data (what is the “purpose”)

“Process” means we obtain, store, update and archive data.

1. Patient data is held for the purpose of providing patients with appropriate, high quality, safe and effective dental care and treatment.
2. Staff employment data is held in accordance with Employment, Taxation and Pensions law, we have a separate more detailed privacy notice for our practice team.
3. Contractors' data is held for the purpose of managing their contracts.
4. IP addresses are stored to guard against misuse of the website.

### What is the Lawful Basis for processing Personal Data?

The Law says we must tell you this:

1. We hold patients' data because it is in our **Legitimate Interest** to do so. Without holding the data we cannot work effectively. Also, we must hold data on NHS care and treatment as it is a **Public Task** required by law.
2. We hold staff employment data because it is a **Legal Obligation** for us to do so.
3. We hold contractors' data because it is needed to **fulfil a Contract** with us.
4. If you complete a survey on our website, we will ask you to give **Consent**

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### **Who might we share your data with?**

We can only share data if it is done securely and it is necessary to do so.

1. Patient data may be shared with other healthcare professionals who need to be involved in your care (for example if we refer you to a specialist or need laboratory work undertaken). Patient data is also shared, where appropriate, with regulatory authorities (such as the General Dental Council and Care Quality Commission) and insurance companies (eg Denplan). Patient data is also stored for back-up purposes
2. Employment data will be shared with government agencies such as HMRC.

### **Your Rights**

You have the right to:

1. Be informed about the personal data we hold and why we hold it.
2. Access a copy of your data that we hold by contacting us directly: we will acknowledge your request and supply a response within one month or sooner.
3. Check the information we hold about you is correct and to make corrections if not
4. Have your data erased in certain circumstances.
5. Transfer your data to someone else if you tell us to do so and it is safe and legal to do so.
6. Tell us not to actively process or update your data in certain circumstances.

### **How long is the Personal Data stored for?**

1. We will store patient data for as long as we are providing care, treatment or recalling patients for further care. We will archive (that is, store it without further action) for as long as is required for legal purposes as recommended by the NHS or other trusted experts recommend.
2. We must store employment data for six years after an employee has left.
3. We must store contractors' data for seven years after the contract is ended.
4. CCTV video footage is stored for 30 days

### **What if you are not happy or wish to raise a concern about our data processing?**

Joanne Thompson is our Information Governance Lead and Lucy Jeavons is our Data Protection Officer. They can both be contacted at Wall Heath Dental Practice.

You can complain in the first instance to us and we will do our best to resolve the matter. If this fails, you can complain to the Information Commissioner at [www.ico.org.uk/concerns](http://www.ico.org.uk/concerns) or by calling 0303 123 1113.

Last Reviewed **07/02/2025**